

Dillon Williams

Ellsworth, ME | (207) 889-1983 | dill.williams00@gmail.com | LinkedIn | UX Design Portfolio

UX-Informed Full-Stack Developer in Progress

Builder with a psychology and customer-experience background, currently strengthening HTML, CSS, Java, SQL, UX research, prototyping, and product thinking through portfolio projects and formal UX training.

CORE SKILLS

Development: HTML, CSS, responsive layout, semantic structure, Java fundamentals, SQL fundamentals, Git/GitHub workflow, Netlify deployment prep

UX & Product: User flows, wireframes, prototypes, personas, empathy maps, journey maps, HMWs, Crazy Eights, accessibility, heuristic review

Research & Communication: Surveys, usability testing, interviews, competitive audits, documentation, stakeholder communication, presentation

Tools: Figma, Google Docs/Sheets/Slides, Adobe Photoshop, VS Code, GitHub, Replit, Blogger

SELECTED PORTFOLIO PROJECTS

;Prompt-it | Full-Stack Migration & UX Polish** *Portfolio Project***

- Migrated and refined a live product experience while documenting production issues, UX fixes, mobile spacing, sticky navigation behavior, and deployment readiness.
- Improved polish across core screens by focusing on layout consistency, content hierarchy, responsive behavior, and user friction points.

Relational Self | Product Concept & App Design *Portfolio Project*

- Designed logic for intake and follow-up quizzes that build a user profile and route users toward more personalized content.
- Combined psychology-informed product thinking with UX architecture, onboarding strategy, and content assignment logic.

DW Portfolio | Personal Website *Portfolio Project*

- Built a personal portfolio with HTML and CSS to present projects, a learning journey, commit-history reflections, pricing, and resume access.

EXPERIENCE

Shift Leader | Walgreens *Current*

- Coordinate daily store operations, customer support, task prioritization, and team communication in a fast-paced retail environment.
- Translate customer needs into clear actions while balancing service quality, accuracy, time pressure, and team workflow.

Behavioral Health Professional | MAS Community Health - Bangor, ME *10/2024 - 06/2025*

- Collaborated with families and 5+ support staff on client goals, interventions, and care documentation using Kantime.
- Supported an autistic and ADHD client through adaptive prompts, engagement strategies, coping tools, community participation, and pattern observation.
- Designed daily support plans balancing multiple goals with client preferences to improve engagement and progress toward milestones.

Shift Supervisor | Pizza Hut - Bangor, ME *11/2023 - 03/2025*

- Coordinated 5+ staff per shift, assigned roles based on business needs, trained new team members, and resolved customer/workflow issues.
- Strengthened operational communication and service speed in a high-volume restaurant environment averaging \$6,000-\$7,000 in daily sales.

EDUCATION & CERTIFICATES

Google UX Design Professional Certificate | Merit America - Virtual *Expected 03/2026*

- Training includes UX foundations, equity-focused design, research methods, wireframing, prototyping, visual design, responsive design, and case-study development.

Psychology Coursework | University of Maine - Orono, ME *~60 Credits*

- Completed psychology coursework that supports user empathy, behavior observation, research thinking, and human-centered product design.